



People who Help with Housing

updated September 22, 2023

Housing Benefits 101: mn.hb101.org/partners.htm

ACT (Assertive Community Treatment) team

Who they help	Adults with certain mental health conditions that significantly impair them, have need for high-intensity services, lack other services, and have a written need by a mental health professional
What they do	Offers a wide range of mental health services for people who live in the community, including housing access support
How do you find them	Your local county or tribal human services office

ARMHS (Adult Rehabilitative Mental Health Services) worker

Who they help	Adults diagnosed with a serious mental illness and have significant impairment in functioning
What they do	Help people with mental health needs with basic living skills, assessments, planning, medication education, peer services, and transition to community living
How do you find them	Call the MHCP Call Center at 1-651-431-2670 or contact your health plan to find an ARMHS certified provider

Case Manager (county, tribal, waiver, mental health, school, substance abuse, housing, etc.)

Who they help	People receiving state and/or county programs or benefits
What they do	Coordinate services you need and work with financial workers to see what benefits can help pay for these services
How do you find them	Your local county or tribal human services office

Disability Hub MN

Who they help	People with disabilities and their friends and family members
What they do	Helps with information and connections to services and supports for people with disabilities
How do you find them	Hub experts are available by phone, live chat and email. Call 1-866-333-2466 or visit disabilityhubmn.org

Financial Worker

Who they help	People applying for or receiving state and/or county programs or benefits
What they do	Check if you qualify for state or local benefits. You may or may not have direct communication with a financial worker.
How do you find them	Your local county or tribal human services office

Housing agency or property manager

Who they help	People who live in housing
What they do	Manages your housing or who works at a benefits program that helps pay for your housing
How do you find them	Your housing agency or property

Housing Stabilization Services Housing Consultant

Who they help	People on MA who do not have a waiver-funded case manager and need help to create a person-centered plan
What they do	Helps you make a person-centered plan about your needs, wants, and goals for living in the community
How do you find them	Use HB101's Getting Started with Housing Stabilization Services tool

Housing Stabilization Services Sustaining Services Provider

Who they help	People on MA who would benefit from receiving support keeping their housing
What they do	Helps you keep your housing after you've moved in
How do you find them	Use HB101's Getting Started with Housing Stabilization Services tool

Housing Stabilization Services Transition Services Coordinator

Who they help	People on MA who are transitioning housing settings
What they do	Helps you plan for, find, and move into housing
How do you find them	Use HB101's Getting Started with Housing Stabilization Services tool

Housing Support Room & Board provider

Who they help	People who receive Housing Support
What they do	Receives room/board payments each month, pays rent and utilities on your behalf, and provides you with the basic items you need to remain stable
How do you find them	HB101 Places , referral through coordinated entry, or calling your county/tribe

Housing Support Services provider

Who they help	People who receive Housing Support who are eligible for services
What they do	Assist with your identified needs, including but not limited to: tenancy supports, services to assist with basic living and social skills, employment supports, health supervision
How do you find them	HB101 Places , referral through coordinated entry, or calling your county/tribe. *Note: You can only receive Housing Support services if you are also receiving room/board. Not all Housing Support providers are able to provide these services.

MA Waiver support workers that can help you with housing (individualized home support, integrated community supports, or other providers)

Who they help	Minnesotans that receive MA waiver services (BI, CADI, CAC, and DD): IHS is for people who live in their own home, while ICS is for people who live in provider owned settings
What they do	Help you learn about basic skills you need to live and work in the community
How do you find them	Your local county or tribal human services office

MnCHOICES Assessor

Who they help	Minnesotans with disabilities who need services and supports
What they do	Assess your need for services and supports and helps develop a person-centered support plan
How do you find them	Your local county or tribal human services office

Moving Home Minnesota case manager

Who they help	People on Moving Home Minnesota who have moved into the community from a qualified institution and do not have another case manager
What they do	Supports you for 365 days after you move to the community and connects you with services you need, such as financial, health, and other supports
How do you find them	Your case manager is assigned to you. Email movinghomemn.mfp@state.mn.us to get reminded who your case manager is.

Moving Home Minnesota Comprehensive Community Support Services (CCSS) worker

Who they help	People on Moving Home Minnesota who have moved into the community from a qualified institution
What they do	Supports you for 365 days after you move to the community, helping you keep your housing, connect with your community, budget, and organize your schedule and appointments
How do you find them	If you cannot remember who this is, contact your Moving Home Minnesota case manager or email movinghomemn.mfp@state.mn.us .

Moving Home Minnesota Transition Services Coordinator

Who they help	People on MA who live in an institution for more than 60 days and choose to move to the community
What they do	Supports your choice to move into a community setting
How do you find them	If you cannot remember who this is, contact your Moving Home Minnesota case manager or email movinghomemn.mfp@state.mn.us .

Nursing home social worker

Who they help	People living in or moving from a nursing home
What they do	Helps you get services, make decision, and solve problems while you live in a nursing home
How do you find them	Your nursing home

Relocation Service Coordinator

Who they help	People on MA who live in a nursing home or other institution and choose to move to a community setting
What they do	Helps you figure out how to move into a community setting
How do you find them	Your local county or tribal human services office

Youth: Special Education Teacher

Who they help	Youth who receive special education
What they do	Provide support in school for students to learn about life, set future goals, and create plans
How do you find them	Your special education teacher is assigned by your school

Youth: Transition Coordinator

Who they help	Youth who are in a transition program
What they do	Help to develop an Individualized Education Program (IEP) plan that outlines goals for different areas in life, including housing
How do you find them	Your transition coordinator is assigned by your school